



HAYGARTH DOCTORS

Statistical Information for March 2024 on how we deal with patient information



3,129

Total number of calls to surgery:



3,052

Number of calls answered within 2minutes:




17,706

Items issued via prescription:



540

Referrals made:




6,440

Administrative communications issues (letters/emails) :




3,719

Text messages sent and received:



920

Total digital request submitted to practice:




4,289

Appointments - Seen:




158

Appointments - DNA:




263

Number of calls abandoned:



75

Med3s Issued:



4,447

Appointments - Total: